



PRODUCT CHANGE NOTIFICATION

Issue Date: Sep. 03, 2025

Implementation Date: Sep. 03, 2025

PCN Number: PCN-012

PCN Title: RS822+ and RS822RP+ SATA controller alternative source implementation

To avoid shortage of the material in RS822+ and RS822RP+ models, Synology has approved an alternative source for the SATA controller.

The proposed replacement SATA controller have been evaluated using reliability tests based on Synology general quality specification standards. The evaluation has demonstrated that the specification, function, quality, and reliability of the replacement parts are unchanged.

The RS822+ and RS822RP+ models using the existing parts and the replacement parts will be produced and shipped in parallel.

For any questions or concerns, [contact us](#).